

Terms of Reference for a CCG Process Review Panel

Purpose

The CCG process review panel will meet on an ad-hoc basis when a patient or clinician acting on their behalf has appealed a panel decision and they have submitted no new evidence in support of their request that needs further consideration by the IFR Panel.

The panel will meet in private but the patient and or a representative will be asked to attend to ensure that their views are fully accounted for.

The panel will adopt a consensus approach to decision making where a unanimous view cannot be reached. If consensus cannot be reached on any point the decision of the general practitioner member of the CCG Commissioning Team will be final.

The panel will consider each stage of the process that the request has gone through to ensure that all reasonable attempts have been made to find relevant evidence of effectiveness and that all aspects of the request have been considered in the round.

The panel should assure itself that all stages of the process have been recorded.

The panel is there to decide if due process has been followed and to identify any areas where further consideration needs to be made if any.

It is not the role of the CCG process review panel to make a further funding decision or overturn the IFR panel decision; however, it may return the request to the IFR panel to address any issues identified following the process review.

If the patient or their representative, wish to await the panel's decision it will be communicated to them verbally by the Chair at the end of the meeting. The outcome will be confirmed in writing.

Appellants who are aggrieved by the panel's decision may access the CCG complaints procedure and submit a formal complaint about the process followed by the appeal panel

The outcome of individual appeals will not be reported to the CCG.

Panels may consider more than one request at a time provided there is sufficient time for each request to be dealt with fully.

Membership

The chair of the CCG process review panel will be the lay person representing the CCG provided they have had the necessary training, if not an alternative chair must be agreed prior to the meeting.

- Lay Advisor to / Member of Tameside and Glossop CCG.
- General Practitioner Board member elected by the Governing Body CCG
- A member of the Transformation Directorate with the CCG

Panel members may cover more than one of these representative functions.

All CCG process review panel members must not have been involved in any of the IFR decision making stages.

Additional professional advice may be sought from public health or from other health professionals as appropriate.

Administrative Support

Meetings will be arranged and resourced by the CCG and managed by their nominated lead officer.

Preparation of agendas and all request papers, recording the outcomes of the meeting, taking any actions arising and ensuring letters are sent to the requesting clinician and patient within agreed timescales is the responsibility of the GMCSU EUR team on behalf of the CCG.

Ensuring a suitable venue is available is the responsibility of the CCG lead for IFR.

Quoracy

All members of the panel must be present.

Training of Process Review Panel Members

Training of IFR panel members is the responsibility of the CCG but will be supported by the GMCSU EUR team.

CCG process review panel members should ensure that they have received adequate and appropriate training.

Confidentiality

All appeals will be treated as highly confidential as the majority will contain sensitive and/or clinical information.

Papers will be sent to members via either registered post or a secure e-mail service (NHS net).

Consent will be obtained from the patient prior to the meeting.

All confidential papers will be gathered for shredding at the end of the meeting.

Review

These Terms of Reference will be reviewed annually or sooner if there are relevant changes in legislation or local/national guidance.